



BOOKING TERMS & CONDITIONS (Admiral, Peacock & Swallowtail Suites)

1. The letting is for holiday purposes only.
2. The hiring fee is payable as follows:-
 - (a) For bookings made more than eight weeks in advance:-
 - (i) 25% of the hiring fee is payable on reservation.
 - (ii) 75% of the hiring fee is payable no later than six weeks before the letting period;
 - (b) For bookings made less than six weeks in advance the full hiring fee is payable on reservation.
3. Cancellation by the Guest must be in writing. The full hiring fee shall remain due but every reasonable effort shall be made to re-let the property and in the event of the property being re-let a refund of the hiring fee will be made, less reasonable expenses.

Green Lawn House reserve the right to cancel a booking forthwith and without liability on its part in the event of damage or destruction to the accommodation by fire or other cause beyond the control of Green Lawn House which shall prevent it from performing its obligations in connection with the booking.
4. Lettings are normally for a minimum of one week (unless specifically arranged between Green Lawn House and the Guest) **starting at 16.00 on the day of arrival and ending at 10am on the day of departure.**
5. Usually a minimum stay of 7 nights throughout July & August.
6. Minor breakages or damage will not be charged to the Guest but should be reported to Green Lawn House at the conclusion of the letting period. Damage or breakages in excess of £10 in value shall be payable by the Guest on demand.
7. The number of occupants of the Suite during the letting period shall not exceed the number specified by the Guest on the Booking Form. Extra Guest beds can be supplied on request at an additional daily charge of £10 per bed.
8. The Guest is responsible for the Suite during the letting period and is expected to take all reasonable care of it and in particular to leave the Suite and its contents in a clean and tidy condition.
9. Green Lawn House does not accept responsibility for loss of or damage to cash, jewellery or other articles of value, including motor vehicles or bicycles.
10. Well behaved dogs are welcome by prior arrangement only. They are not allowed on any furniture and must be house trained. Dogs must not be left alone in the accommodation. A £5 daily charge is applicable.
11. All fuel costs are included and linen and towels are provided, as is a 'welcome pack'.
12. Green Lawn House operates a non-smoking policy throughout the house. Guests are welcome to smoke outside the property, where ashtrays will be provided.
13. Happily complaints are rare. However, if Guests encounter a problem everything possible will be done to resolve the matter. Guests should inform Green Lawn House immediately of any concerns in order that they may be rectified.